



## Awards, Recognitions and Achievements Fact Sheet

Parrish prides itself on serving as a transformative healthcare industry leader—advancing the ideals of collaboration over competition and a relentless commitment to continuous improvement for the benefit of all—patients, families, communities and care partners (employees, physicians, providers and volunteers).

### 2024

- Parrish Healthcare is proud to be recognized by **Florida Blue**, the state’s Blue Cross Blue Shield plan, with a **Blue Distinction® Centers+ (BDC+) for Maternity Care designation**, as part of the Blue Distinction Specialty Care program. To earn this designation, each facility must deliver quality care, safely and cost-effectively.
  - The Blue Distinction Centers for Maternity Care program plays a key role in the Blue Cross Blue Shield Association’s (BCBSA) National Health Equity Strategy aimed at reducing racial health disparities across the care spectrum and improving patient outcomes for all Americans. To align with this strategy, the Blue Distinction Centers for Maternity Care program enhanced its quality and measurement standards to recognize higher-quality facilities that have taken action to respond effectively to obstetric emergencies, reduce racial disparities, and improve maternal health outcomes.
- Parrish Medical Group Primary Care Practices awarded the highest level of certification (level 3) as **Patient-Centered Medical Homes (PCMH) from the National Committee for Quality Assurance (NCQA)**.
  - NCQA is the most widely adopted evaluation program in the United States. Through a rigorous review process conducted by the NCQA, Parrish Medical Group has earned this distinction since 2015.
- Parrish Medical Center earns **College of American Pathologists (CAP) Accreditation**
  - The Accreditation Committee of the College of American Pathologists (CAP) is recognized for rigorous and robust standards. During the CAP accreditation process, inspectors examine the lab’s records and quality of control procedures, laboratory staff qualifications, equipment, facilities, safety program and overall management.
- Parrish Medical Center earns an **“A” Hospital Safety Grade** from The Leapfrog Group.
  - The Leapfrog Hospital Safety Grade is the only hospital ratings program focused exclusively on preventable medical errors, infections and injuries

that kill more than 500 patients a day nationally. The Leapfrog Hospital Safety Grade is peer-reviewed, fully transparent and free to the public. Grades are updated twice annually, in the fall and spring.

- Parrish Medical Center **Primary Stroke Center Re-certified** by The Joint Commission, **recognized for continuous stroke treatment excellence.**
  - Parrish Medical Center has earned The Joint Commission’s Gold Seal of Approval® and the American Heart Association and American Stroke Association’s Heart-Check mark for primary stroke care since 2004.
- Parrish Medical Center recognized by Global Healthcare Exchange (GHX) as the recipient of the **Supply Chains of Distinction Award 2023.**
  - The Supply Chains of Distinction Award honors the top performing hospitals and health systems in North America that excelled in driving best-in-class supply chain operations.

## 2023

- Parrish Healthcare Recognized by the Florida Department of Health (FDOH) and Agency for Health Care Administration (AHCA) for exceeding the Healthy People 2030 Maternal and Child Health goal of reducing C-section births
- Parrish Medical Center Board Votes No Taxes for 29th Straight Year
- Parrish Medical Center’s Oncology Program Nationally Accredited by the Commission on Cancer (CoC) of the American College of Surgeons. *Continuous recognition for cancer care excellence since 1990; ACS also recognizes*
- Parrish Medical Center is an American College of Surgeons Surgical Quality Partner, recognizing our focus on the future healthcare; commitment to the highest levels of surgical care, constant evaluation of the care we give and a relentless approach to self-improvement; reducing cost; and improving health care across the system.
- Parrish Healthcare is Brevard County’s first hospital to provide atrial fibrillation patients with same-day ablations
- The Joint Commission (TJC) three-year comprehensive hospital re-accreditation. TJC’s **Gold Seal** is a symbol of quality that reflects a health care organization’s commitment to providing safe and quality patient care
- The Joint Commission awards **Integrated Care Recertification to Parrish Medical Center**, nation’s first - and only - to earn and maintain integrated care certification since 2016

## 2022

- Parrish Healthcare **wins the Spirited category in the Port St. John Christmas parade** for their Grinch-inspired float titled, “Parrish Healthcare: The Heart of the Community”
- Parrish Medical Center officially **designated as a Baby-Friendly® Hospital.**

- Parrish Healthcare named **founding member of the North Brevard Rotary Club's Ambassador Circle.**
- Parrish Healthcare earned global recognition as a **High Reliability Organization (HRO) Champion** at the **2022 World Patient Safety, Science & Technology Summit**
  - Parrish Healthcare has proven commitment to operating as a highly reliable organization (HRO) with full transparency, striving for safe and reliable care as an HRO Champion.
- Parrish Healthcare Recognized as the **First Corporate Honoree** of the **Central Florida Council of Scouts**
  - The 100-year anniversary event, Golden Eagle, brought together Central Florida's top corporate and community leaders to honor outstanding members of our community. Parrish Healthcare is privileged to be recognized as the first-ever Corporate Honoree.
- Parrish Healthcare's laboratory **re-certified by College of American Pathologists (CAP)**
  - The CAP Accreditation Program provides accreditation to the highest laboratory standards, recognizing the competence of medical laboratories to improve the quality of their services.

## 2021

- Parrish Medical Center awarded with **full hospital reaccreditation** by The Joint Commission.
- Parrish Medical Center **Primary Stroke Center Re-certified** by The Joint Commission. **PMC recognized for continuous stroke treatment excellence.**
  - PMC has earned The Joint Commission's Gold Seal of Approval® and the American Heart Association and American Stroke Association's Heart-Check mark for primary stroke care. PMC's recertification as a Primary Stroke Center extends its first-in-Brevard County achievement for area patients endangered by stroke's potentially debilitating effects.
- Parrish Medical Center **Board Votes No Taxes for 27th year** in a row. Brevard's most nationally recognized hospital for quality, safety and experience.
  - For the 27th straight year, no taxes will be assessed to support operations of the North Brevard County Hospital District d/b/a Parrish Medical Center (PMC).
- Parrish Medical Center **recognized for dignifying the patient gown.**
  - Parrish Medical Center has been named the first hospital in the nation to implement a striking innovation in the Erie Chapman Foundation's national campaign, "Patient Dignity!"
- Parrish Medical Center is recognized as a **High Reliability Organization Champion** by global non-profit Patient Safety Movement Foundation.

- Parrish Medical Center was recognized as an HRO Champion by the PSMF. This recognition is given to hospitals and healthcare organizations after they submit patient safety data annually.
- Parrish Healthcare named **Founding Member of Ambassadors' Circle** with Children's Advocacy Center of Brevard.

## 2020

- Parrish Medical Center **Board Votes No Taxes for 26th year** in a Row. Brevard's most nationally recognized hospital for quality, safety and experience.
  - For the 26th straight year, no taxes will be assessed to support operations of the North Brevard County Hospital District d/b/a Parrish Medical Center (PMC).
- Parrish Medical Center Receives the **2020 Women's Choice Award® as one of America's Best Hospitals for Obstetrics.**
  - Parrish Medical Center has been named as one of America's Best Hospitals for Obstetrics by the Women's Choice Award®, America's trusted referral source for the best in healthcare. The award signifies that Parrish Medical Center is in the top 17% of 4,982 U.S. hospitals offering obstetrics.
- **The Children's Center, a service of Parrish Healthcare, earns National NAEYC Accreditation.** Program recognized among the top in the nation by earning accreditation.
  - The Children's Center has earned accreditation from the [National Association for the Education of Young Children](#) (NAEYC)—the world's largest organization working on behalf of young children. NAEYC Accreditation is a rigorous and transformative quality-improvement system that uses a [set of 10 research-based standards](#) to collaborate with early education programs to recognize and drive quality-improvement in high-quality early learning environments.
- Parrish Medical Center becomes first hospital in Brevard County to adopt the **newest Basic Life Support training** through the American Heart Association called the Resuscitation Quality Improvement program.

## 2019

- Parrish Medical Center **Primary Stroke Center Re-certified** by The Joint Commission, **recognized for continuous stroke treatment excellence.**
  - Parrish Medical Center has earned The Joint Commission's Gold Seal of Approval® and the American Heart Association and American Stroke Association's Heart-Check mark for primary stroke care, since 2004.
- Parrish Medical Center **Board Votes No Taxes for 25th year** in a Row. Brevard's most nationally recognized hospital for quality, safety and experience.

- For the 25th straight year, no taxes will be assessed to support operations of the North Brevard County Hospital District d/b/a Parrish Medical Center (PMC).
- Parrish Medical Center Earns an **‘A’ Grade for Patient Safety** from The LeapFrog Group as announced in the Spring 2019 Leapfrog Hospital Safety Grade.
  - Parrish Medical Center earned an ‘A’ grade from The Leapfrog Group as announced today in the spring 2019 Leapfrog Hospital Safety Grade. The designation recognizes Parrish Medical Center’s efforts in protecting patients from harm and providing safer healthcare.
- Parrish Medical Center designated a **Breast Imaging Center of Excellence**.
  - Parrish Healthcare is marking 10 years as an accredited breast imaging center of excellence, a decade in which more than 92,000 exams have received the “highest level of image quality and safety,” according to the nation’s premier imaging accrediting organization. In 2009, Parrish Medical Center (PMC) first earned American College of Radiology (ACR) Breast Imaging Center of Excellence designation.

## 2018

- Parrish Medical Center **World’s first five-start patient safety hospital**.
  - A world conference held in London, England on patient safety, science and technology recognized Parrish Medical Center (PMC) as the world’s first hospital to commit to a series of lifesaving patient safety goals and presented a humanitarian award to the PMC official leading the hospital’s work on the safety project. The Patient Safety Movement Foundation’s 6th annual World Patient Safety, Science & Technology Summit, co-convened by the European Society of Anesthesiology, took place Feb. 23 – 25 in central London with healthcare practitioners and industry members attending from at least 25 countries.
- **Parrish Medical Center Cancer Program Reaccredited by American College of Surgeons Commission on Cancer.** Parrish’s program is area’s longest continually accredited cancer program
  - Parrish Medical Center (PMC) has extended its streak as the area’s longest continually accredited cancer program by again earning certification from the American College of Surgeons Commission on Cancer (CoC). The PMC program, first accredited in 1989, is one of only two CoC-recognized programs in Brevard County.
- The Joint Commission awards PMC with **full hospital reaccreditation**
- The Joint Commission awards **Integrated Care Recertification to Parrish Medical Center**, nation’s first - and only - to earn integrated care recognition.
  - The integrated health care system created by Parrish Medical Center (PMC) has earned recertification after an intensive review by America’s premier health care accrediting body.

## 2017

- Parrish Medical Center makes Becker's Hospital Review "**Top 150 Great Places to Work** in 2017" list.
  - For the second consecutive year, Parrish Medical Center, a Parrish Healthcare integrated care partner, has earned a spot on the list, which, according to Becker's, recognizes organizations committed to fulfilling missions, creating outstanding cultures and offering competitive benefits to their employees.
- Parrish Medical Center Earns **Top 100 SafeCare Hospitals®** Distinction.
  - According to the SafeCare Group, this distinction is not an award that hospitals receive but one that is earned based upon performance in the comprehensive, evidence-based metrics of the Centers of Medicare and Medicaid (CMS) hospital value-based program (HVBP), readmissions reduction program (HRRP), and acquired complications reduction program (HACRP).
- Parrish Wound Healing Centers Receive National Awards for Excellence in Wound Care.
  - Parrish Wound Healing Centers in Titusville and Port St. John have been recognized with national awards for continued clinical excellence in wound healing by Healogics, Inc., the nation's largest provider of advanced wound care services. Both centers were recognized as Centers of Distinction, and the Port St. John center was also named a Center of Excellence.
- Parrish Medical Center Receives the 2017 Women's Choice Award® as one of **America's Best Hospitals for Patient Safety** from the Women's Choice Award®
  - America's trusted referral source for the best in healthcare. The award signifies that PMC is in the top 15 percent of 3,005 U.S. hospitals for patient safety and recognizes safe surgery practices and lower rates for complications and infections.
- PMC Recertified as a **Primary Stroke Center** by The Joint Commission

## 2016

- Parrish Medical Center Designated **Blue Distinction® Center+ for Maternity Care**.
- Parrish ranks among top "**150 Great Places to Work in Healthcare**" by Becker's Hospital Review 2016, a premier national healthcare publication.
- Parrish Medical Center earns straight-**A Hospital Safety Rating** from The Leapfrog Group in October 2016.

- Parrish Medical Center has earned straight As' in the Leapfrog Hospital Safety Grade since 2012, making PMC one of only 72 hospitals across the nation able to stake this claim.
- The Joint Commission Awards nation's first **Integrated Care Certification** to Parrish Medical Center, 2019.
  - Parrish Medical Center is dedicated to improving outcomes through integration, coordination of care.
- Parrish Medical Center was again honored with the Women's Choice Award for being one of **America's Best Stroke Centers** (2016/2015).
  - For second straight year The Women's Choice Award honored PMC. It is the only declaration that integrates clinical excellence (CMS) and consumer experience (HCAHPS) to provide women, the family's Chief Health Officers, the ability to make the best healthcare decision for their families.
- Parrish Medical Center earns ninth straight-**A Hospital Safety Rating** from The Leapfrog Group in Spring of 2016.
  - This makes PMC one of only 133 hospitals in the nation and one of 15 in the state of Florida to have consistently earned an 'A' grade since 2012.
- Parrish Medical Center named to 2016 **Top 100 SafeCare Hospitals** list in February 2016.

## 2015

- Parrish Medical Center Recognized for **Healthcare Quality** by The SafeCare Group.
  - PMC in top 2 percent of U.S. hospitals for best processes, outcomes and effective care.
- Parrish Medical Center earns eighth straight-**A Hospital Safety Rating** from The Leapfrog Group in October 2015, making PMC one of 133 hospitals in the nation, one of 15 in Florida, and the only one in Brevard Country to have earned all A's.
- Parrish Medical Center has earned The Jackson Group **Laureate Award for Workplace Excellence**.
  - The **Laureate Award for Workplace Excellence** is earned by fewer than five percent of healthcare organizations surveyed by the company.
- Parrish Medical Center was honored with the 2015 Women's Choice Award for being one of **America's 50 Best Hospitals for Stroke Care**.
  - The Women's Choice Award is the only declaration that integrates clinical excellence (CMS) and consumer experience (HCAHPS) to provide women, the

family's Chief Health Officers, the ability to make the best healthcare decision for their families.

- Parrish Medical Center was recognized as a **Top Performer by VHA Inc.'s Hospital Engagement Network (HEN)**.
  - PMC sustained a zero rate for three consecutive quarters for Catheter-associated Urinary Tract Infections (CAUTI), Ventilator-associated Pneumonia (VAP), Early Elective Delivery (EED), and Central Line-associated Blood Stream Infection (CLABSI).
- Parrish Medical Center was recognized as a **Top Performer on Key Quality Measures®** by The Joint Commission, the leading accreditor of healthcare organizations in the United States.
  - PMC was recognized as part of The Joint Commission's 2015 annual report America's Hospitals: Improving Quality and Safety, a summary of data on 49 accountability measures reported by more than 3,300 Joint Commission-accredited hospitals in 2014.
- **Healthgrades Patient Safety Excellence Award™** was earned by Parrish Medical Center.
  - This distinction recognizes the top 10 percent of hospitals as leaders in patient safety based on our analysis of Agency for Healthcare Research and Quality (AHRQ) patient safety indicators.
- Parrish Medical Center earns seventh straight A Hospital Safety Rating from The Leapfrog Group in Spring 2015.
  - PMC is one of only 182 hospitals nationwide to have earned straight As from The Leapfrog Group in hospital safety since 2012.
- The Joint Commission awards PMC with **full hospital reaccreditation**
- PMC recertified as a **Primary Stroke Center** by The Joint Commission

## 2014

- Parrish Medical Center rated **#1 Safest Hospital in Florida by Consumer Reports**.
  - This annual report is based on Centers for Medicaid and Medicare Services data related to preventing infections, mortality rates, communication with patients, readmission rates, and overuse of imaging. PMC's score of 68 (out of 100) makes it the top rated hospital in Florida. The top hospital in the US this year had a score of 78. PMC is one of only 37 hospitals in the United States to receive **Consumer Reports highest patient safety rating** in preventing surgical-site infections, central-line infections, and infections stemming from urinary catheters. (Data is from April 2012 to March 2013.)



- Parrish Medical Center was recognized as a **Top Performer on Key Quality Measures®** by The Joint Commission, the leading accreditor of healthcare organizations in the United States.
  - PMC was recognized as part of The Joint Commission’s 2014 annual report, *America’s Hospitals: Improving Quality and Safety*, for attaining and sustaining excellence in accountability measure performance in four categories: heart attack, heart failure, pneumonia and surgical care. This is the second year PMC has been recognized as a Top Performer in these four categories.
- Parrish Medical Center earns sixth straight **A Hospital Safety Rating** from The Leapfrog Group in October 2014.
  - Only 204 hospitals across the country, and 17 in Florida, including PMC, have received A grades in all six reports released by Leapfrog since spring 2012. PMC is the only Brevard County hospital to have earned six A ratings.
- Parrish Medical Center Clinical Laboratory was accredited for another two years by the College of American Pathologists.
  - The CAP Laboratory Accreditation Program helps to improve patient safety by advancing the quality of pathology and laboratory services through education, standard setting, and ensuring laboratories meet or exceed regulatory requirements worldwide.
  - Parrish Medical Center Transfusion Services was accredited for another two years by AABB. AABB is an international, not-for-profit association representing individuals and institutions involved in the field of transfusion medicine and cellular therapies. PMC’s participation in the AABB assessment represents a strong commitment to quality outcomes and patient safety.
- Parrish Medical Center Cancer Program earned three-year continued accreditation from the Commission on Cancer (CoC) of the American College of Surgeons (ACoS), since 1989.
  - Receiving care at a CoC-approved cancer program ensures that a patient will have access to: Comprehensive care, including a range of state-of-the art services and equipment; Multispecialty, team approach to coordinate the best treatment options; Information about ongoing clinical trials and new treatment options; Access to cancer-related information, education, and support; A cancer registry that collects data on type and stage of cancers and treatment results and offers lifelong patient follow-up; Ongoing monitoring and improvement of care; And, most importantly, quality care close to home

- Parrish Medical Center Diagnostic Imaging Breast Ultrasound Program and CT Scanners earned continued three-year accreditation from the American College of Radiology, since.

## 2013

- Parrish Medical Center has been awarded four disease-specific certification Gold Seals® from the Joint Commission in acute coronary syndrome, breast cancer, heart failure and stroke.
- PMC recertified as **Primary Stroke Center** by The Joint Commission
- **Parrish Medical Center Earns the Women’s Choice Award for Excellence in Orthopedics.**
  - Selection of Parrish Medical Center on list of “America’s Best Hospitals for Patient Experience in Orthopedics” is based on women’s preferences, recommendation rating and clinical excellence.
- **Parrish Medical Center Awarded an “A” for Patient Safety by Leapfrog Hospital Safety Score.**
  - This marks the third consecutive “A” rating PMC has earned from The Leapfrog Group—the only hospital in the area to have achieved that distinction.

## 2012

- Parrish Medical Center is one of only 10 hospitals nationwide to earn the **American Alliance of Healthcare Providers (AAHCP’s) “Hospital of Choice” Award.**
  - It marks the second time AAHCP has recognized PMC for this honor. PMC earned this recognition in 2009 and again in 2012. Winning hospitals are selected based on a secret review of a facility’s performance in customer service, public communication and good citizenship. AAHCP evaluates approximately 400 hospitals around the nation each quarter for consideration of this award.
- 2012/2013 Healthgrades **Cardiac Care Excellence Award.**
  - PMC is rated among the top 10% in the nation for excellence in cardiac care according to Healthgrades.com, the nation’s leading independent healthcare ratings organization.
- 2012 Healthgrades **Gynecologic Surgery Excellence Award™.**
  - Parrish Medical Center is among the best 10 percent of hospitals. HealthGrades 2012 Trends in Women’s Health in American Hospitals Report finds that collectively, from 2008–2010, if all hospitals in America performed

at 5-star quality women would have had nearly 32,000 fewer gynecologic surgery complications. Only hospital in Brevard County to earn award.

- 2012 The Joint Commission awards PMC with **full hospital reaccreditation**

## 2011

- PMC named a HealthGrades **Distinguished Hospital for Clinical Excellence™** Second year in a row. Distinction based on PMC rank in the top five percent in the nation in clinical quality based on a new HealthGrades study, which analyzed patient outcomes at each of the nation's 5,000 nonfederal hospitals over the years 2007, 2008 and 2009.
- **Non-Profit Business of the Year** from Andrew Jackson Middle School for PMC's support and partnership of the school's J.U.M.P. program—Jackson's Ultimate Mentoring Program. PMC supports the J.U.M.P. program with a financial contribution and annual Career Day event.

## 2010

- Peripheral Arterial Disease Coalition's Annual **Stay in Circulation Community Service Award**
  - The Stay in Circulation Community Service Award recognizes collaborative programs focused on increasing awareness about peripheral arterial disease to high-risk populations, patients and/or the healthcare community. The Peripheral Arterial Disease (P.A.D.) Coalition is an international alliance of more than 80 North American and European health organizations, professional societies, government agencies and corporations united to improve the health and care of patients with P.A.D.
- Florida Sterling Team Showcase PMC was named Florida state champion in the Florida **Sterling Council Sterling Team Showcase**.
  - The entry included a written application, judges' interview and a live presentation. PMC's team, called "Worst to First," focused on the Physician Advisory Leaders (PALs) Program. The annual Sterling Conference Team Showcase provides a public forum for participative teams to demonstrate the principles and techniques of improving organizational performance through employee participation.
- **Gallup Great Workplace Award**, based on the most rigorous workplace research ever conducted.
  - Parrish Medical Center is among the winners because its results demonstrate one of the most productive and engaged workforces in the world.

- **The J.D. Power and Associates Distinguished Hospital Program.**
  - This distinction acknowledges a strong commitment by Parrish Medical Center to provide "An Outstanding Inpatient Experience."
- PMC named a HealthGrades **Distinguished Hospital for Clinical Excellence™**.
  - Distinction based on PMC rank in the top five percent in the nation in clinical quality based on a new HealthGrades study, which analyzed patient outcomes at each of the nation's 5,000 nonfederal hospitals over the years 2006, 2007 and 2008. According to HealthGrades, of the more than 5,000 American hospitals only 30 total and three in Florida (Baptist Hospital of Miami, Mayo Clinic-Jacksonville and Parrish Medical Center) received both the 2010 Distinguished Hospital Award for Clinical Excellence™ and the 2009/2010 Outstanding Patient Satisfaction Award™.
- The American Society for Gastrointestinal Endoscopy (ASGE), recognized Parrish Medical Center's Endoscopy Unit as part of its program specifically dedicated to promoting quality in endoscopy, in all settings where it is practiced in the United States.
  - Parrish Medical Center's endoscopy unit is one of only 167 endoscopy units to be granted the recognition since 2009.
- Parrish Medical Center has been awarded four disease-specific certification gold seals from the Joint Commission in acute coronary syndrome, breast cancer, heart failure and stroke.

## 2009

- 2009 **Business of the Year** presented by the Titusville Area Chamber of Commerce; recognized for exemplifying excellence in business by taking care of our employees and customers, and also by taking care of the community.
- 2009/2010 Parrish Medical Center is rated among the **top 10% in the nation for excellence in orthopedic surgery** according to Healthgrades.com, the nation's leading independent healthcare ratings organization.
- Named one of the **100 Best Places to Work in Healthcare** for 2009 by Modern Healthcare business magazine; based on organizational and randomly selected employee survey results.
  - Eight core areas were analyzed: leadership and planning; culture and communications; role satisfaction; working environment; relationship with supervisor; training and development; and pay and benefits. PMC was the only Central Florida hospital to be named for 2009.
- 2009/2010 **Outstanding Patient Experience Award™** from HealthGrades, the nation's leading independent healthcare ratings organization.

- PMC ranked in the top 15 percent of all eligible hospitals in patient experience, based on patient satisfaction survey results provided as part of the HCAHPS federal initiative to provide consumers with more information about hospital performance. PMC is one of only nine Florida hospitals to receive this award.
- 2009 **Business Partner of the Year**, Mims Elementary and Titusville High School, awarded by Brevard County School Board.
- 2009 The Joint Commission awards PMC with **full hospital reaccreditation**
- **Breast Imaging Center of Excellence by the American College of Radiology (ACR)** for earning ACR accreditation in all the college's voluntary, breast-imaging accreditation programs and components, in addition to the mandatory Mammography Accreditation Program.
- Modern Healthcare magazine's **Spirit of Excellence Award for Service winner**.
- 2009 **Business Partner of the Year**, awarded by Brevard County School Board.
- **HeartCaring® Certified for excellence in gender-sensitive heart care** by the Spirit of Women® national network.
- 2010 PMC recertified as **Primary Stroke Center** by The Joint Commission

## **2007/2008**

- 2007/2008 **Bright Ideas Award for workforce improvement** from VHA Southeast for its Physician Advisory Leader (PAL) program. The Physician Advisory Leader (PAL) program at Parrish Medical Center selects physicians for a yearlong leadership curriculum that builds trust, leadership skills and relationships between physicians, board of directors and administration.
- ADVANCE for Nurses newsmagazine "**top hospitals**" award in the magazine's second annual Readers' Choice survey for the state of Florida. PMC was the only hospital selected in any category in East-Central Florida. Voting was open to registered nurses (RNs) who ranked a selected hospital in areas that matter to nurses: quality of care, organizational culture, professional development, communication, and retention efforts. PMC scored highly for quality of care.
- Central Florida's exclusive member of the Spirit of Women® Hospital Network, a coalition of healthcare providers across the United States dedicated to the highest standards of excellence in women's health, education, and community outreach.
- Commissioner's Business Recognition Award, Florida Education Foundation and Florida Department of Education, for outstanding commitment to improving education.
- **Values Award**, Community Based Care Partners of Brevard.

- American Cancer Society (ACS), Florida Division's Community Education Grant Program to Address Cancer Disparities, FY 2007-08, recipient (1st in hospital in Brevard).
- Global healthcare model for Sodexo Alliance, a Fortune Global 500 company that serves 310,000 clients and employs more than 330,000 people worldwide.
- Parrish Healthcare Center at Port St. John, the state's **first eco-friendly LEED Silver certified** outpatient facility, featuring an all-digital diagnostic environment.
- 2007/2008 **Bright Ideas Award** from VHA Southeast for exclusive outreach partnership with Radio Disney AM 990.
- Cardiovascular Care expansion opened onto main hospital campus.
- Parrish Heart & Health Village opened featuring all digital diagnostics, dedicated women's services and cardiopulmonary rehabilitation.
- Health Village at Main Street PMC broke ground Spring 2008.
- **Discovery Award for Service Excellence** from the Center for Health Design/Starizon (1st in nation).
- PMC recertified as **Primary Stroke Center** by The Joint Commission
- Board votes "no taxes" for 14th year in a row.
- Maintains A+ credit rating.
- United Way Chairman's Award winner.
- Commission on Cancer accreditation with commendation for comprehensive community cancer program.
- PMC opened two more lab facility; now operating outpatient lab services at PMC, Parrish Health & Fitness, Parrish Healthcare Center at Port St. John and Parrish Heart & Health Village.
- Parrish Health & Fitness Center celebrated its 10th anniversary.
- Parrish Senior Consultation Center named Small Business of the Year by the Titusville Area Chamber of Commerce.
- PMC consistently top ranked in the nation for clinical excellence by CMS and other quality ranking agencies.
- PMC top ranked in the nation by Gallup for employee satisfaction.
- PMC recognized nationally for developing healthcare best practices, including the groundbreaking Physician Advisory Leaders (PAL) initiative.
- Governance Institute recognized PMC's board of directors for vision and leadership.
- PMC medical professionals and executives featured speakers at national industry meetings. Commission on Accreditation of Healthcare Organizations Disease-Specific certification—Gold Seal Approved for quality and excellence.

## 2006

- PMC earned Modern Healthcare's 2006 Spirit of Excellence Award for Service award. This award recognizes excellence in service and patient and resident satisfaction.
- PMC was named Business Partner of the Year by the Brevard Schools Foundation and Brevard Public Schools by two local high schools—Titusville High School and Astronaut High School.
- PMC was accredited by the American Association of Blood Banks (AABB), joining approximately 1,800 similar accredited facilities across the United States and abroad.
- Joint Commission on Accreditation of Healthcare Organizations awards PMC with full hospital accreditation, the highest level of accreditation under the new Joint Commission on Accreditation of Healthcare Organizations survey process.
- PMC recertified as a Primary Stroke Center.
- PMC was named a 2006 Professional Research Corporation, Inc. (PRC) Excellence in Healthcare award winner and for the second consecutive year and was awarded top honors as a place to work by PRC. This year, Parrish Medical Center received nine out of a possible 10 awards from PRC in the following categories:
  - 5-star Employee Training & Education
  - 5-star Immediate Supervisor
  - 5-star Total Compensation Package
  - 4-star As a Place to Work
  - 4-star Overall Communication
  - 4-star Management's Willingness to Allow Job-Related Decisions
  - 4-star Leadership Team
  - 4-star Teamwork Between Departments
  - 4-star Teamwork within Departments
- PMC was voted America's #1 Healing Hospital--2005 by the Board of Trustees of the Baptist Healing Trust in Nashville, TN. PMC was nationally recognized for its excellence in establishing loving care. Read the news release here.
- Congestive Heart Failure Program earns prestigious Joint Commission on Accreditation of Healthcare Organizations Disease-Specific certification—Gold Seal Approved for quality and excellence.

## 2005

- Discovery Award (2005) - Healthcare Design Magazine and Starizon, a forward-thinking organization devoted to advocating exceptional customer experiences for

numerous industries, selected Parrish Medical Center as the very first Discovery Award recipient.

- PMC one of only three hospitals in the nation selected to work with the Baptist Healing Hospital Trust. The Trust works only with select hospitals that have demonstrated success and commitment to healing healthcare in America (2005).
- PMC partners with international service giant Sodexo to develop the "Sodexo/PMC Patient Experience Initiative." The goal is to create a program that can be adopted by hospitals around the world to create one-of-a-kind, exceptional patient experiences (2005).
- PMC among first few select Florida providers to participate with H. Lee Moffitt Cancer Center in a groundbreaking clinical trial that will involve micro-array analysis of tissue samples from patients with colon cancer (2005).
- American College of Surgeons Commission on Cancer accreditation (since 2003) ["Comprehensive Community Cancer Program" designation, 2005].
- Parrish Medical Center Laboratory is 1st Runner Up for 2005 Medical Laboratory of the Year Award
- The Parrish Medical Center (PMC) Diabetes Self-Management Education Program has been awarded continued Recognition from the American Diabetes Association (since 1998).
- Parrish Medical Center (PMC) was awarded top honors as a place to work by its employees and Professional Research Corporation, Inc. (PRC). PMC received 9 out of a possible 10 awards in the following categories:
  - 5-Star Communication
  - 5-Star Immediate Supervisor
  - 5-Star Teamwork Between Departments
  - 5-Star Teamwork Within Departments
  - 4-Star Total Compensation Package
  - 4-Star Employee Empowerment
  - 4-Star Patient Care
  - 4-Star Employee Training & Education
  - 4-Star Executive Leadership
- Two Overall Top Performer Awards for Teamwork Between Departments and Teamwork Within Departments.
- Parrish Medical Center earns 5-Star rating for Home Health. Professional Research Consultants, Inc. (PRC) a full-service marketing research and consulting firm based in Omaha, Nebraska, has awarded Parrish Home Health with the 5-Star Home Health Facility award.



## 2004

- Certified Primary Stroke Center (2004). First in Central Florida and third in the state to earn stroke certification from the Joint Commission on Accreditation of Healthcare Organizations.
- Aster Awards." PMC Image Advertising Campaign, recognized as among the best of the nation's healthcare marketing (2004).
- "Healthcare Advertising Awards", Image Advertising Campaign and Pebble Project, recognized as being among the best of the nation's healthcare marketing professionals (2004).
- "Keep Brevard Beautiful Award", landscaping maintenance and beautification, (2004).
- Professional Research Consultants, Inc. awarded PMC two, "4-Star Customer Service Awards" [ER and Inpatient services for overall quality of care] and the "Top Performer Award" [housekeeping staff for overall cleanliness], (2004).

## 2003

- Accreditation Council for Continuing Medical Education (ACCME) approved provider of continuing medical education (CME) for physicians (2003).
- Agency for Health Care Administration. (AHCA) accreditation of Parrish Home Health (2003).
- Florida Medical Quality Assurance Continuous Quality Improvement Certificate, (2003-2005).
- American College of Surgeons Commission on Cancer accreditation (Since 2003).
- Central Florida Chapter of Associated Builders and Contractors, Inc., "Excellence in Construction" award for PMC's replacement hospital (2003).
- Florida Public Relations Association "Image Award," Women's Heart Advantage and Pebble Poster, earned recognition for exceptional marketing (2003).
- "Health Care Provider of Year Award" for The Children's Center, a service of PMC (2003).
- H. Lee Moffitt Cancer Center & Research Institute credentialed research site (2003).
- Mature Market Resource Center awarded Parrish Health & Fitness Center first place honors as the most creative National Senior Health & Fitness Day event (2003).
- Pebble Project Partner, Center for Healthcare Design (2003).
- SIFT "Excellence in Supporting Education" Award (2003).
- Titusville Area Chamber Partner in the Business of Education "Crystal Apple" Award (2003).

- VHA's Tomorrow's Work Force Certificate of Achievement in recognition of PMC's pursuit of health care work force excellence (2003).

## **Other Awards**

- United Way of Brevard "Achievement Award" (2002).
- Nova 7 "Certificate of Excellence" from Fitness Magazine for facility design, construction and decoration of the Parrish Health & Fitness Center.
- Intersocietal Commission for the Accreditation of Vascular Laboratories (ICAVL) accreditation.
- "Jean Byers Memorial Award" for Excellence in Cancer Registry (since 2001).
- Joint Commission on Accreditation of Health Care Organizations accreditation.
- H. Lee Moffitt Cancer Center & Research Institute affiliation (2001).
- FLORIDA TODAY "Reaching Out Award," Jess Parrish Medical Foundation (2001).
- Florida Hospital affiliation (2001).
- College of American Pathology (CAP) certification.
- American College of Radiology (ACR) Mammography Accreditation.
- American College of Radiology (ACR) Magnetic Resonance Imaging (MRI) Accreditation.
- American Diabetes Association Education Recognition Certificate for a Quality Diabetes Self-Management Education Program (2001).
- American Society for Healthcare Engineering (ASHE) "Honorable Mention" during the 10th Annual ASHE Vista Awards.
- American Association of Blood Banks (AABB) accreditation (since 1991).
- American Association of Cardiovascular and Pulmonary Rehabilitation (AACVPR) certifications (since 2002).
- American Cancer Society Relay for Life Recognition Award for the team who raised the most money, three consecutive years (since 2001).
- Relay for Life Recognition Award for the team spirit award & best decorated campsite (2002).
- In Nashville, TN. PMC was nationally recognized for its excellence in establishing loving care.